

GET READY FOR ISO 21001:2018 EDUCATIONAL ORGANIZATION MANAGEMENT SYSTEM



WE
INSPIRE
IN TRUST

Jakarta, March 24, 2021

01 – Who we are?

02 – Why ISO 21001:2018?

03 – Certification Process





WE
INSPIRE
IN TRUST

Who we are?

CBQA Global is a private company, specializing in Certification, Audit, and Training in Management Systems which helps companies and organizations improve their quality and performance, reduce risks, manage their reputation, and be sustainable.

CBQA Global customer promise: 3.5 weeks certificate issuance*.

Our Experience

Recognized track record
Management Systems

Our Focus

To be our clients' trusted partner
for their Management Systems
certification, audit and training

Our Organization

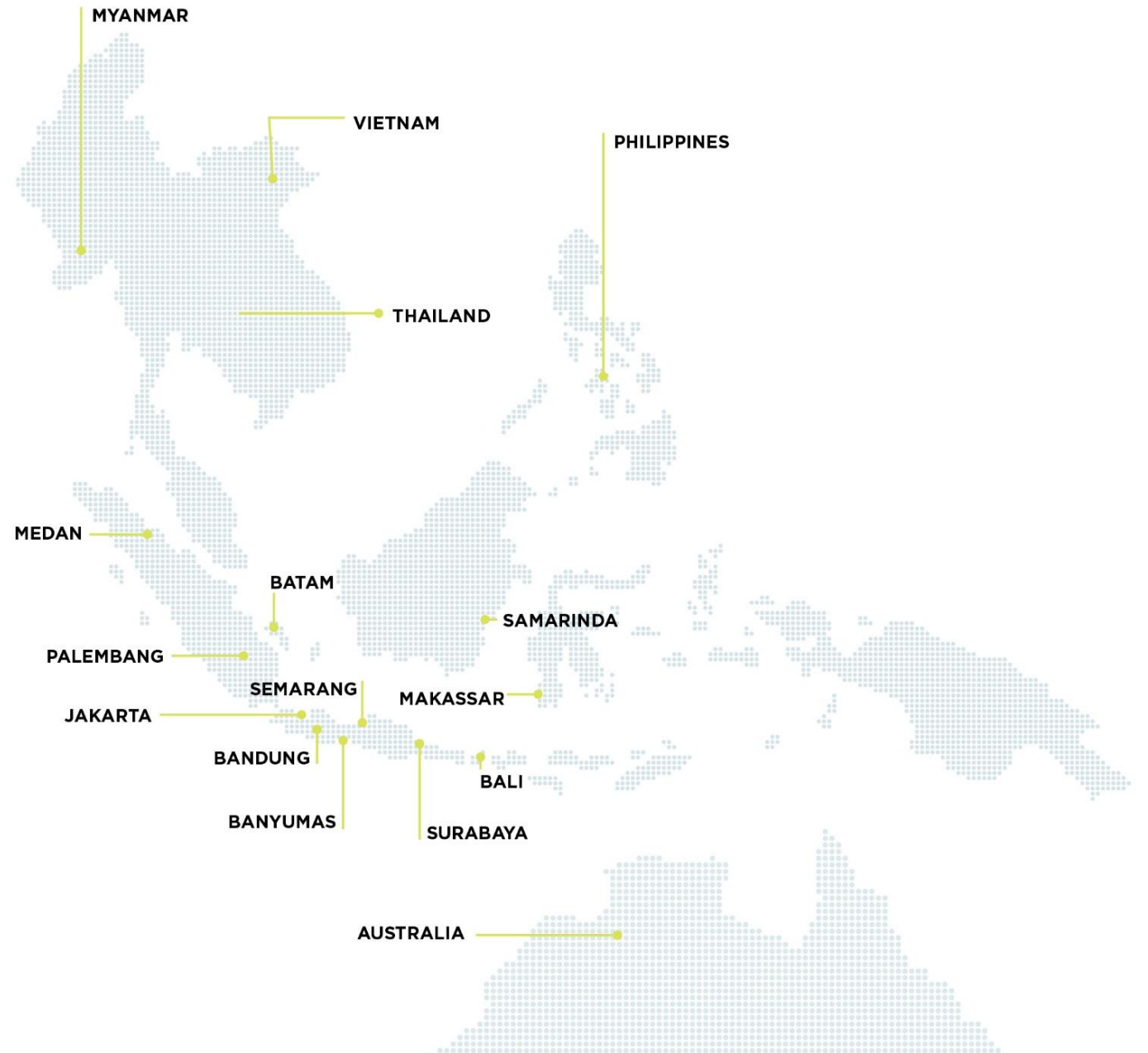
Leading experienced team
and generating new
auditors' talent

Our Certificate

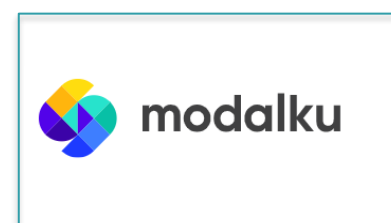
Enables you to demonstrate
your processes, systems or
services are compliant with
national and international
regulation standard

SERVICES COVERAGE AREA

CBQA Global is expanding its
services in Asia



CBQA GLOBAL : OUR CLIENTS



Our Services

- **Certification**
- **Audit**
- **Training**



Our Services

- **Certification**
- **Audit**
- **Training**



Regulatory Audit

↳ POJK Audit, PBI Audit, etc

Indeks Keamanan Infomasi - BSSN

Audit SPBE-Perpres 95

Cyber Maturity Level

Information Security Analysis

Threat Hunting

IT Audit

Data Privacy Audit

↳ GDPR, RUU PDP, PDP ACT, etc



Our Services

- **Certification**
- **Audit**
- **Training**



Health & Safety



Health & Safety



Information Security
& Resilience



Quality & Service
Management



Governance Risk
& Compliance



Sustainability

Our Services

- **Certification**
- **Audit**
- **Training**

Foundation Level

- Foundation level is ideal for new starters, or candidates need training refreshment
- The main aims are to give an introduction and build understanding about the standards
- Two training programs at this level are: Awareness and Understanding

Professional Level

- Professional level is ideal for candidates involve in auditing and want to be an internal auditor
- Two training programs at this level are: Implementer and Certified Internal Auditor

Master Level

- Master level is suitable for candidates who want to master the implementation and pursue a career as Lead Auditors
- Two training programs at this level are: Certified Lead, Implementer and Certified Lead Auditor

WHY DO WE NEED ISO 21001?

THE 11 PRINCIPLES

02

visionary leadership

03

engagement of people

04

process approach

05

improvement

06

evidence-based decisions

01

focus on learners and other
beneficiaries



07

evidence-based decisions

08

relationship management

09

social responsibility

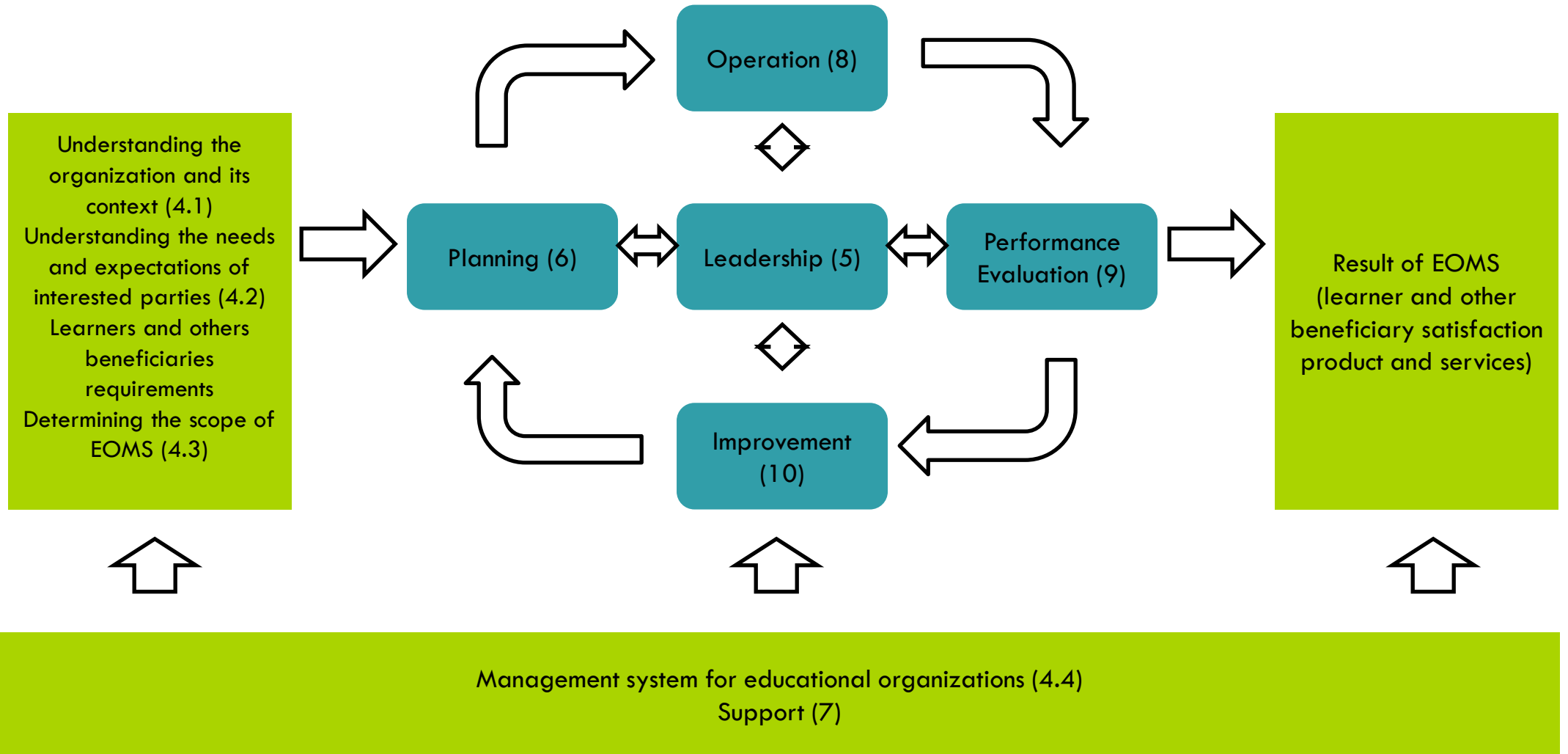
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accessibility and equity

11

data security and protection

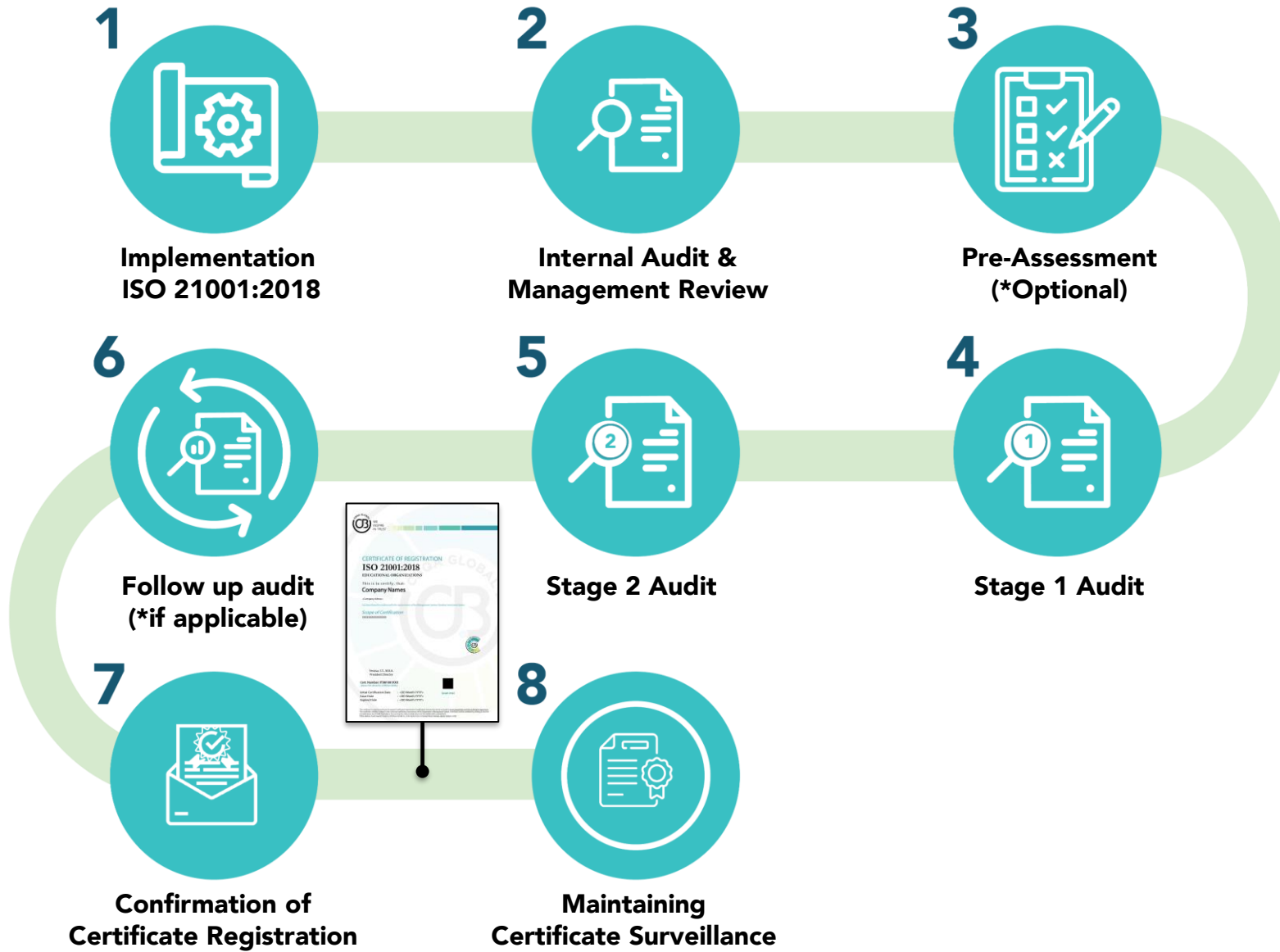
EOMS IN THE FRAMEWORK OF ISO 21001 PDCA



ISO 21001:2018

CERTIFICATION PROCESS





Document Review

Objective:

- Ensure that all elements / requirements of the standard has been addressed
- Ensure that system is based on process approach, process control and continual improvement
- Give a fair chance to the client to review / prepare for their readiness toward the Main Audit of Certification
- Provide firm report toward the client's readiness to Certification (Main Audit)
- Area of Concerns on Critical and Non-Critical findings' category

Implementation Review

Objective:

- Ensure that the system is complying with company own policy & procedure and is aimed at controlling & improving quality of their products / services performance
- Review of documentation, including records and notes. Check appropriate records for evidences of implementation
- Interview to employee to determine whether they understand their processes and procedures, if any, as well as the requirements of Standard
- Observation to activities for evidence of implementation

Consistency on Implementation Review

Objective:

- Ensure that the continual system is complying with company own policy & procedure and is aimed at controlling & improving quality of their products / services performance
- Review of documentation, including records and notes. Check appropriate records for evidences of implementation
- Interview to employee to determine whether they continual understand on their processes and procedures, if any, as well as the requirements of Standard
- Observation to activities for evidence of implementation

KEY SUCCESS TO ISO 21001:2018 CERTIFICATION

TOP MANAGEMENT
COMMITMENT

START YOUR CERTIFICATION JOURNEY WITH US

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